

Prestige XL4

DTF Printer



User Manual

Maintenance &
Troubleshooting Videos



Essential Materials
(Software, Guides, Warranty & More)



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INSTALL DIGIRIP

Step 1:

TICK BOX WHEN DONE WITH STEP

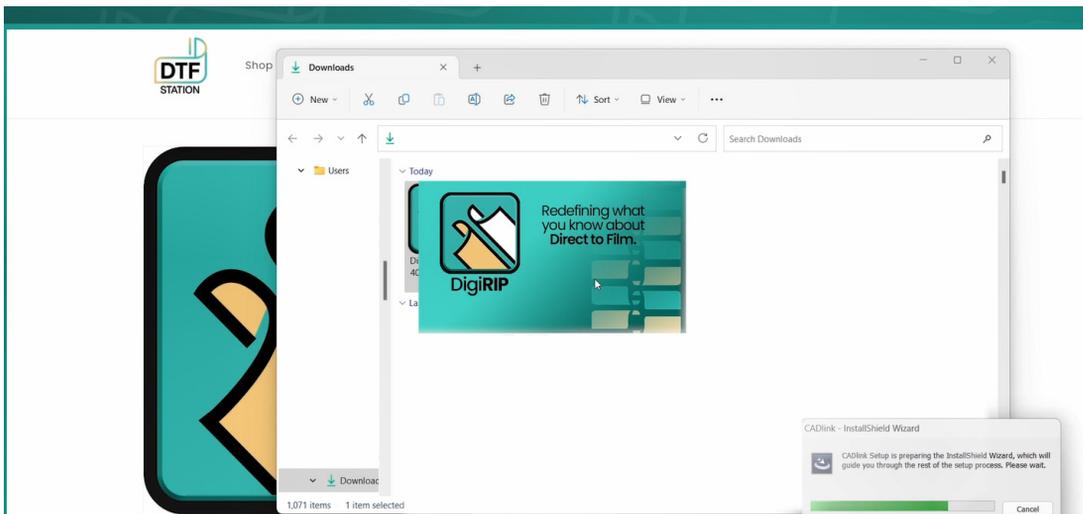
DO NOT connect your printer yet, download and install the DigiRip Raster image processing (RIP) software first Use the link below. The RIP is what allows the printer to print white in the correct order. Once installed, run DigiRip.

https://updater.cadlink.com/CommercialReleases/trial/DFv10_DFTrial.exe

Step 2:

TICK BOX WHEN DONE WITH STEP

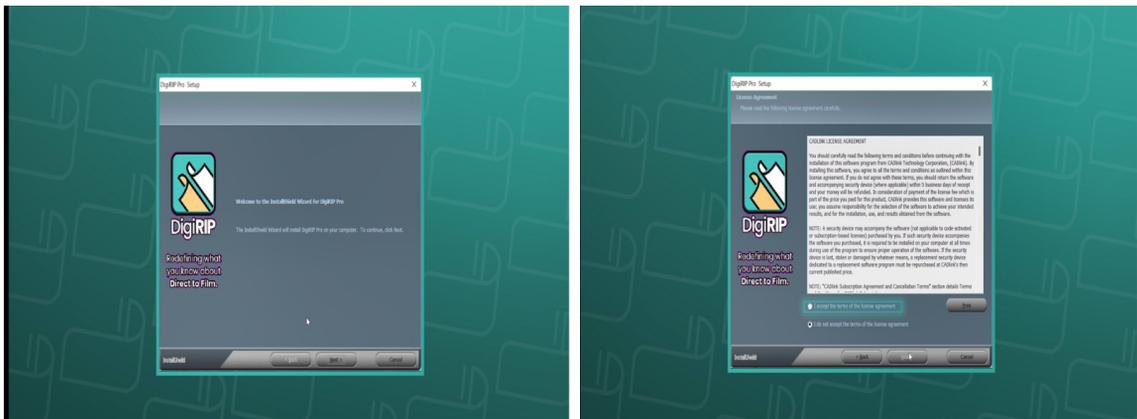
Click on the Icon to open



Step 3:

TICK BOX WHEN DONE WITH STEP

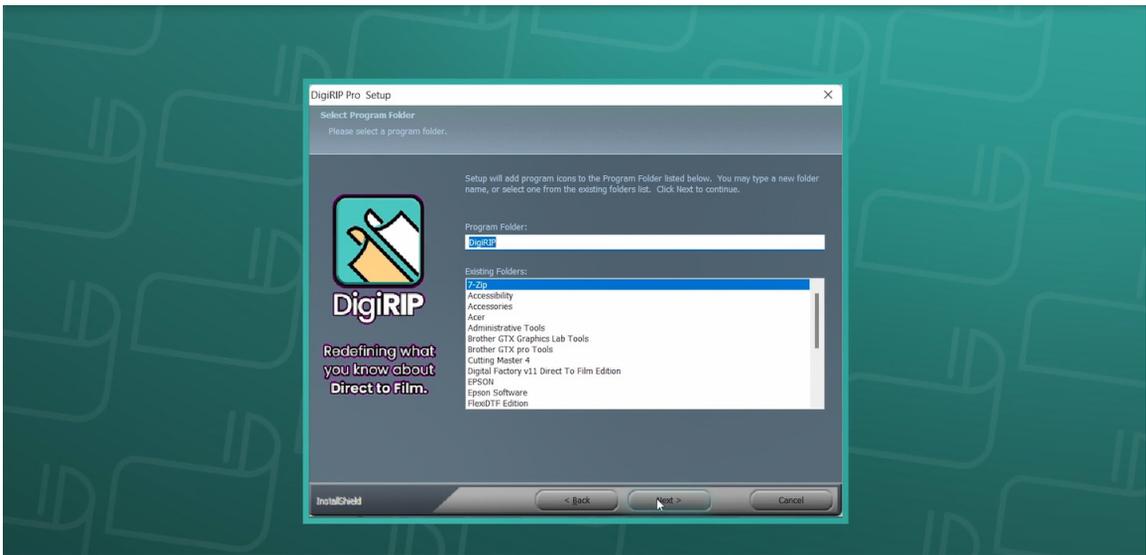
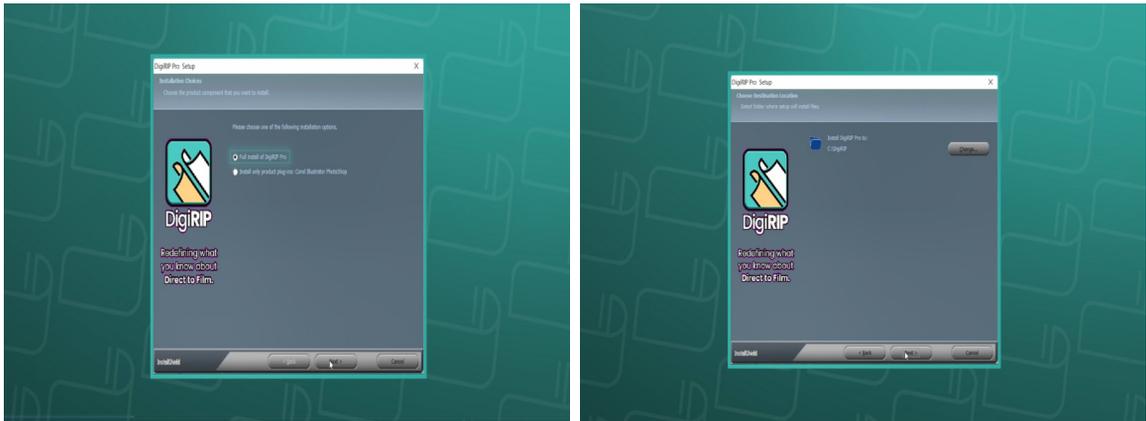
Click Next and accept the agreement



Step 4:

TICK BOX WHEN DONE WITH STEP

Full install and select the folder



Step 5:

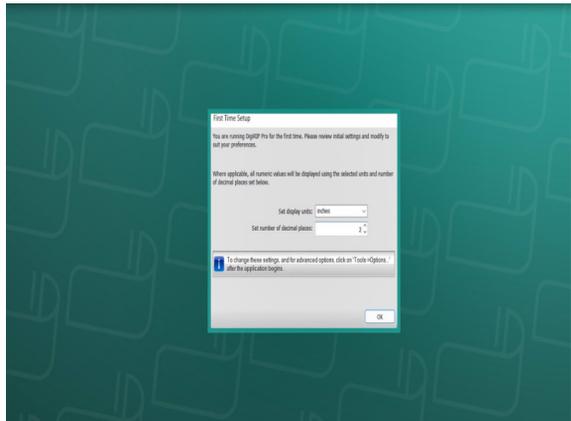
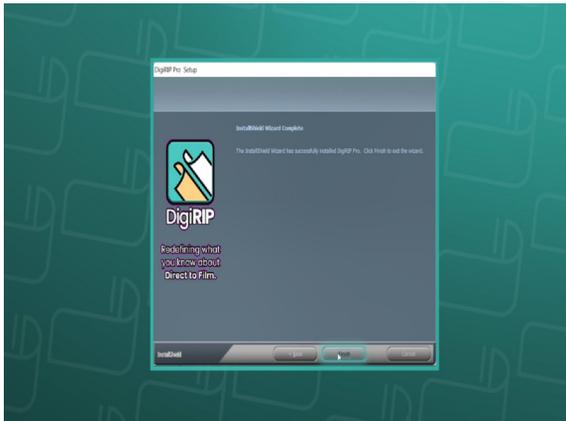
TICK BOX WHEN DONE WITH STEP

Wait for downloading



Step 6:

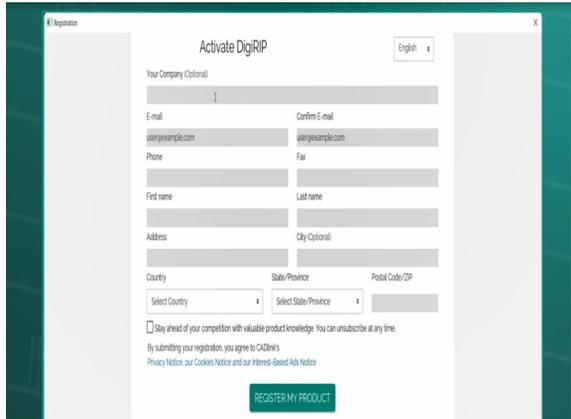
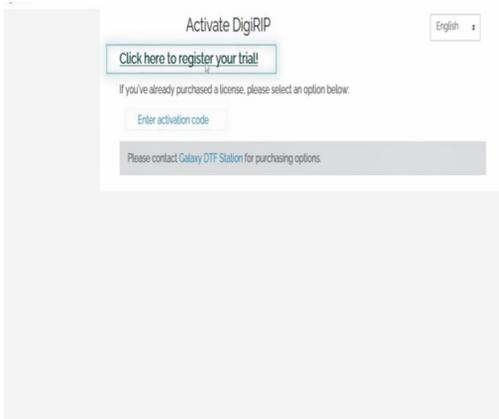
First time setup

TICK BOX **WHEN DONE WITH STEP**

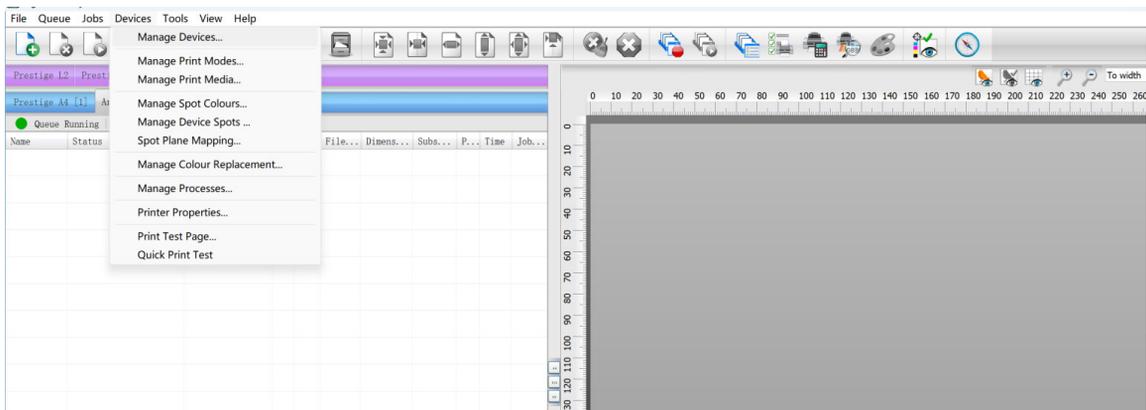
Enter the activation code, finish the registration

Step 7:

Register the Trial (15 days) or enter the activation code

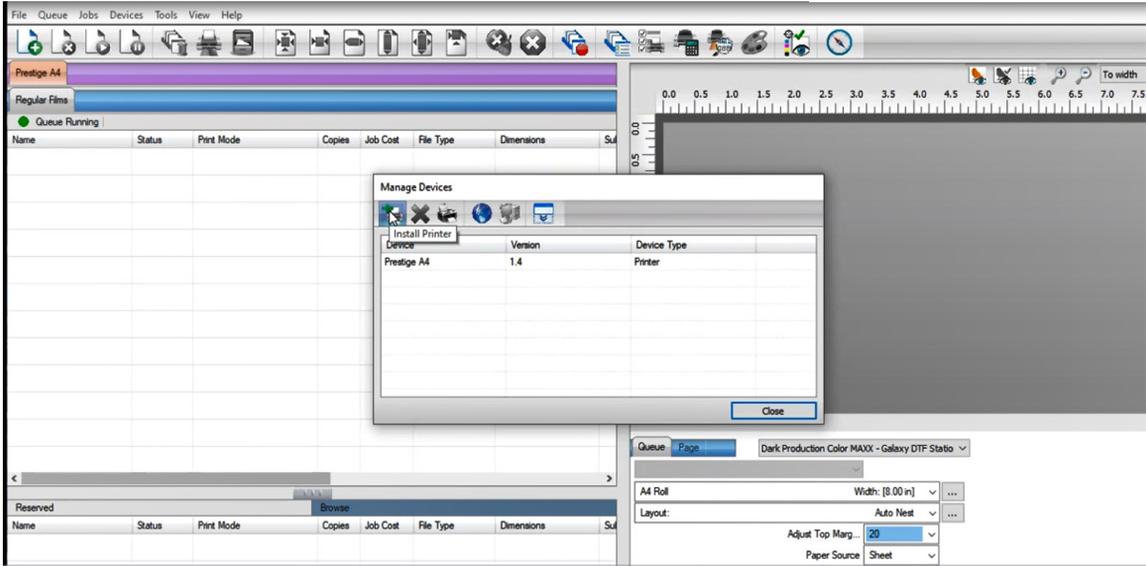
TICK BOX **WHEN DONE WITH STEP****Step 8:**

Select Devices-->Manage Devices to add your printer

TICK BOX **WHEN DONE WITH STEP**

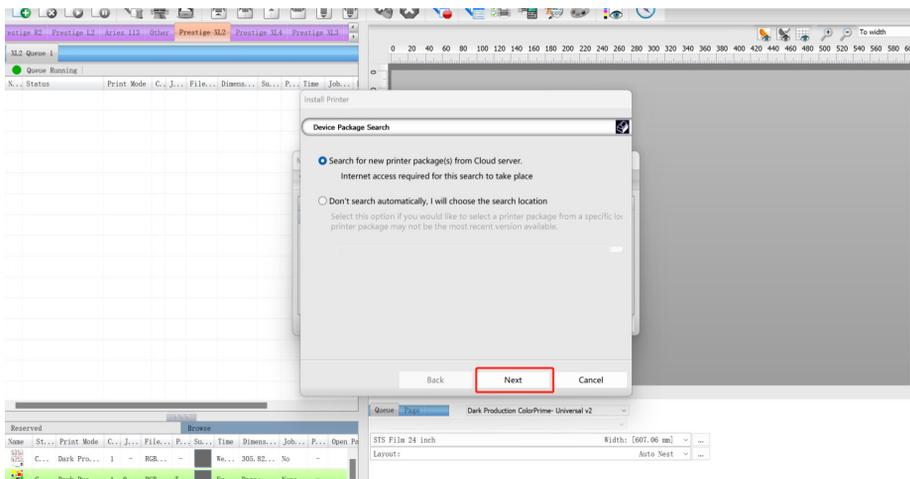
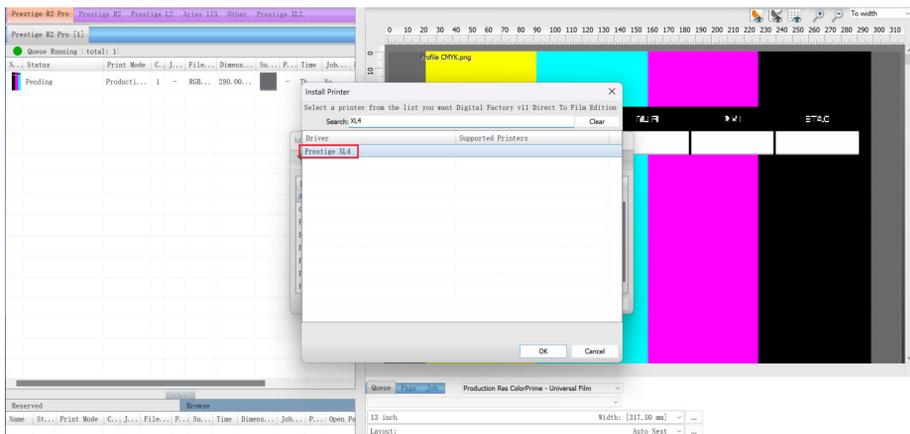
In Manage Devices window, click the Install Printer button on the top left.

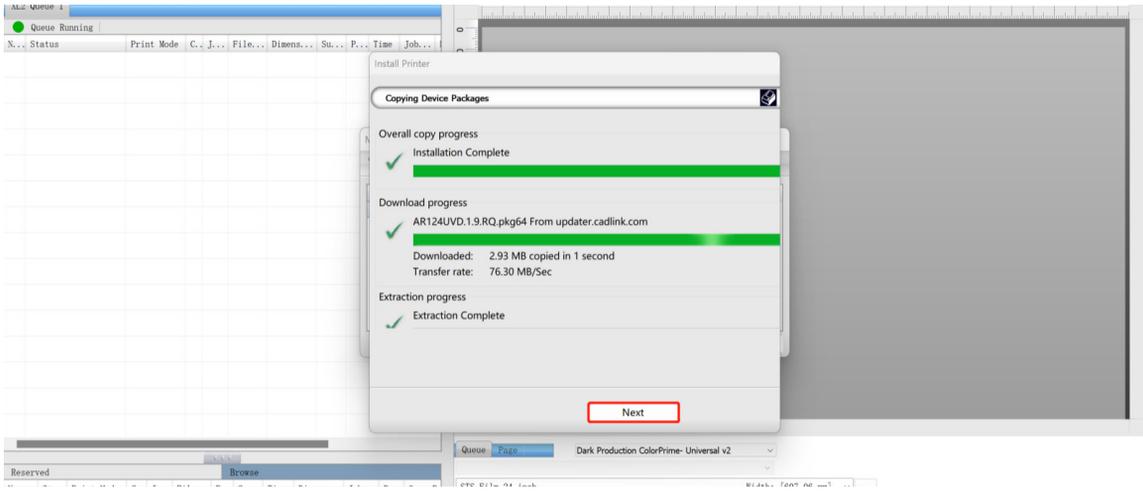
TICK BOX WHEN DONE WITH STEP



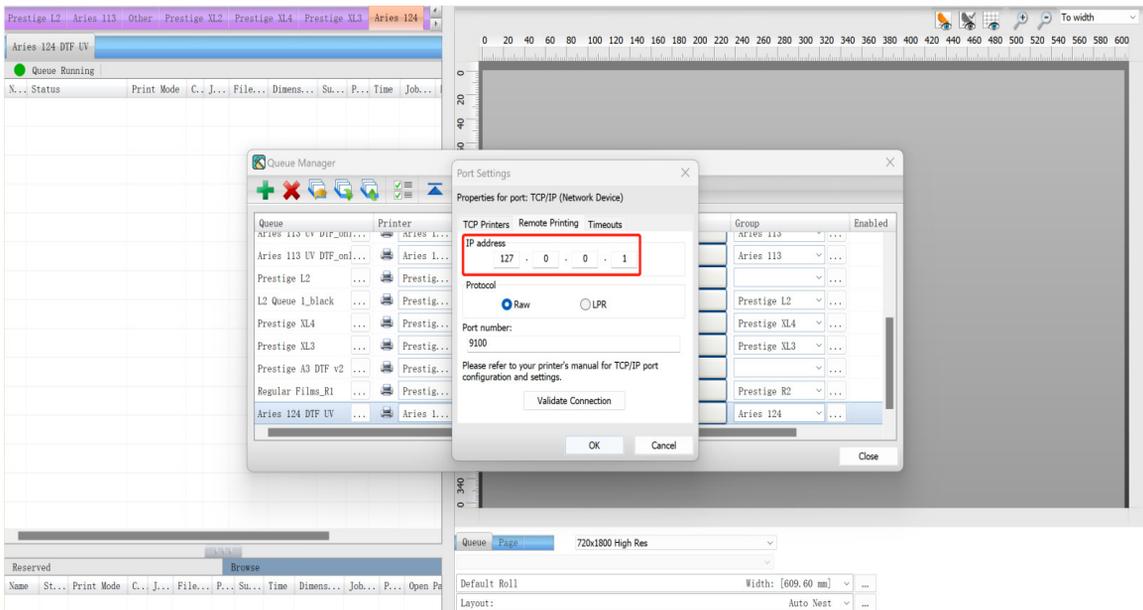
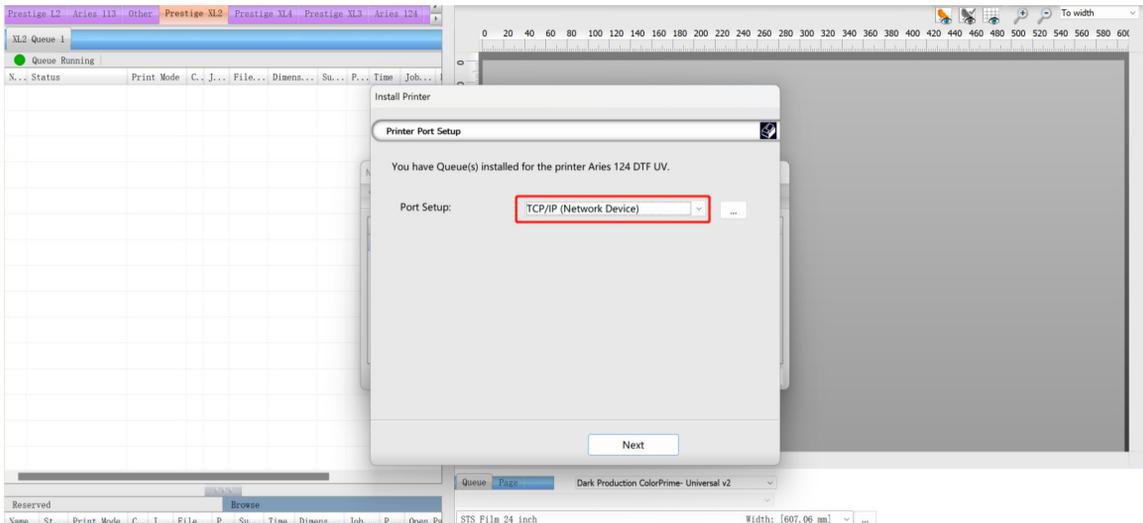
Search and Select Prestige XL4

TICK BOX WHEN DONE WITH STEP

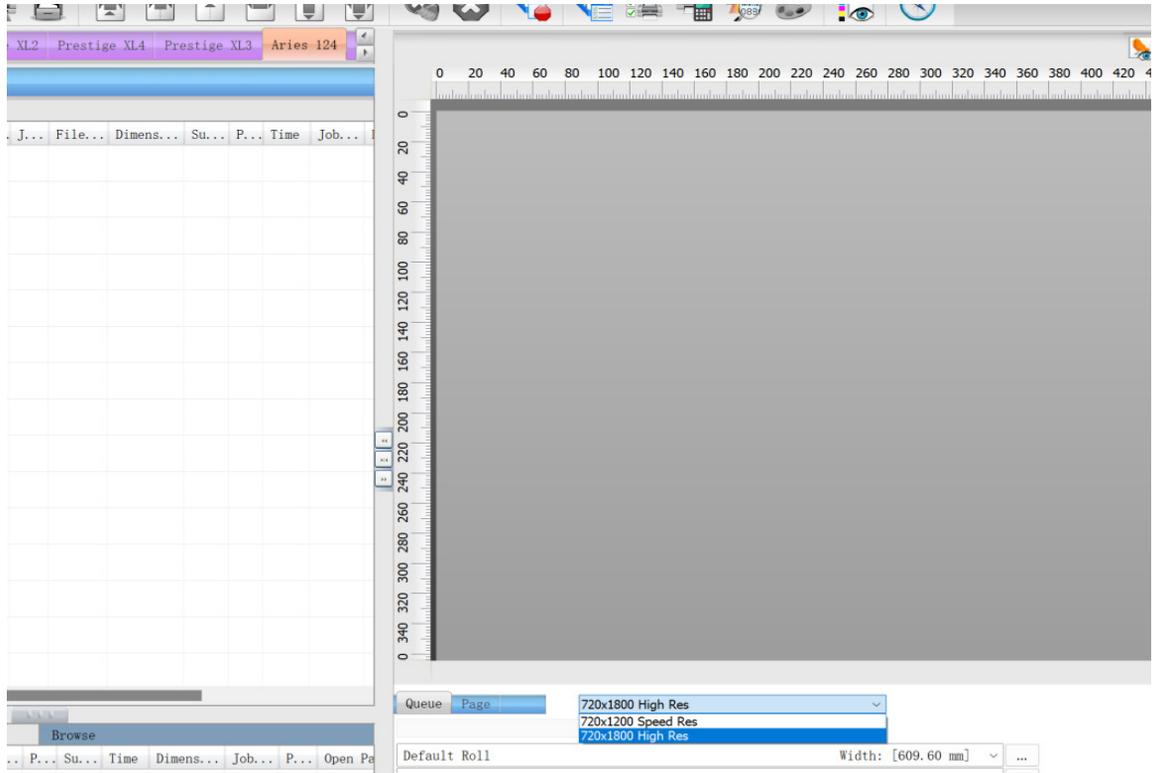




Select TCP/IP and Set the IP address to 127.0.0.1 **TICK BOX** WHEN DONE WITH STEP



The Queue is added successfully



UNZIP HOSONSOFT

Step 1:

TICK BOX WHEN DONE WITH STEP

1.

Copy the file in the USB disk to your PC, locate "PrintExp_X64"

-  Nozzle installation
-  PrintExp_X64_V5.7.6.5.74.Single_20230208

2.

Unzip PrintExp_X64

- | | |
|--|--------|
|  PrintExp_X64_V5.7.6.5.74.Single_20230208 | 2023/6 |
|--|--------|

3.

Open the file and find PrintExp_X64.exe

- | | |
|--|-----------------|
|  PrintExp_X64_V5.7.6.5.74.Single_20230208 | 2023/4/24 14:16 |
|  PassDataProc.dll | 2022/1/21 11:01 |
|  PrintExp_X64.exe | 2022/1/21 16:13 |
|  PrintExpStyle.dll | 2022/1/21 16:13 |

4.

Please refer to the video instruction available in Quick Start Guide to properly install Printexp. Before clicking on the button, you need to install the printer and have the printer turned on.

INSTALL THE PRINTER

Step 1:

TICK BOX WHEN DONE WITH STEP

Organize the parts for installation

As shown below: Left and right brackets, 3 sets of take-up systems, crossbars, water container and anti-explosion box, screwdrivers, etc. Lock the foot of the bracket for easier laying flat to install the stand.

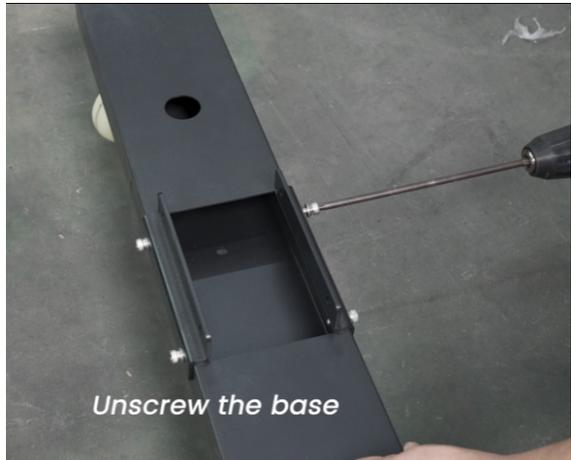
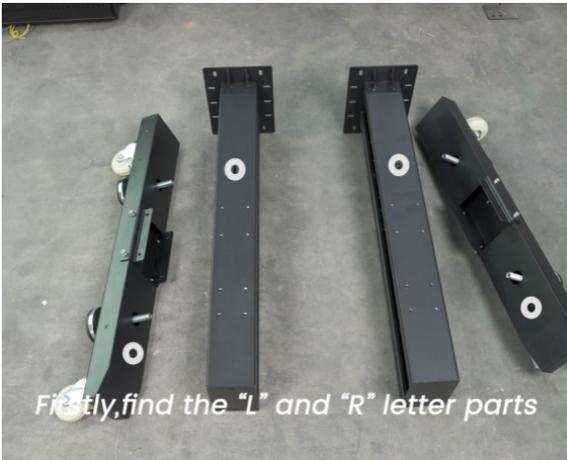


Step 2:

TICK BOX WHEN DONE WITH STEP

Installing the Left and Right brackets.

Loosen the hexagonal screws on the sides first to facilitate the installation of the stand.



Step 3:

TICK BOX WHEN DONE WITH STEP

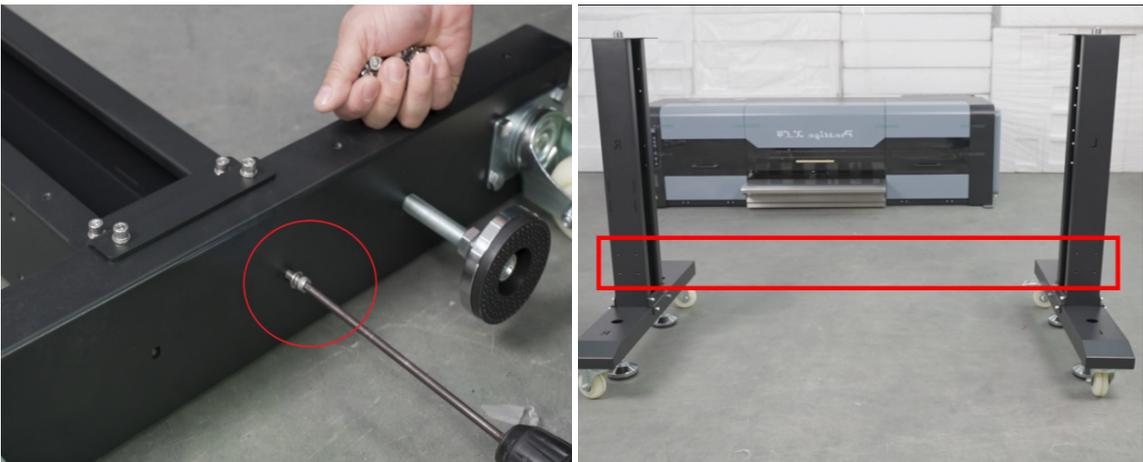
Make sure the letter on left and right sides correspond to each other. Then fix the hexagonal screws around.



Step 4:

TICK BOX WHEN DONE WITH STEP

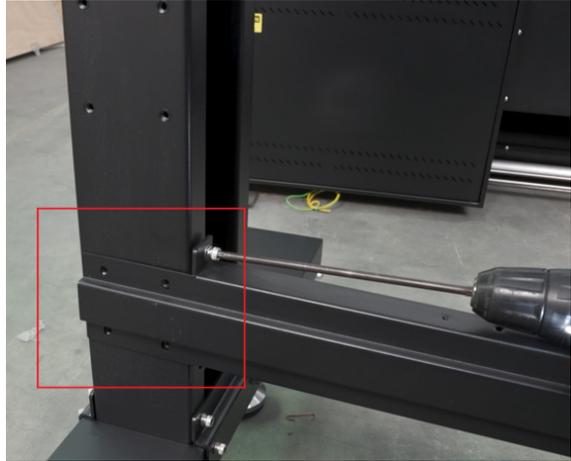
Fix the screws on the bottom as well



Step 5:

TICK BOX WHEN DONE WITH STEP

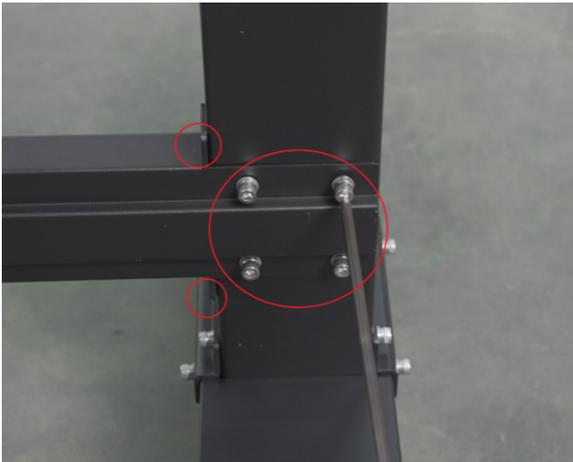
Install the front fixing bracket, tighten the hexagonal screws on both ends.



Step 6:

TICK BOX WHEN DONE WITH STEP

Loosen the foot for easier movement of the machine

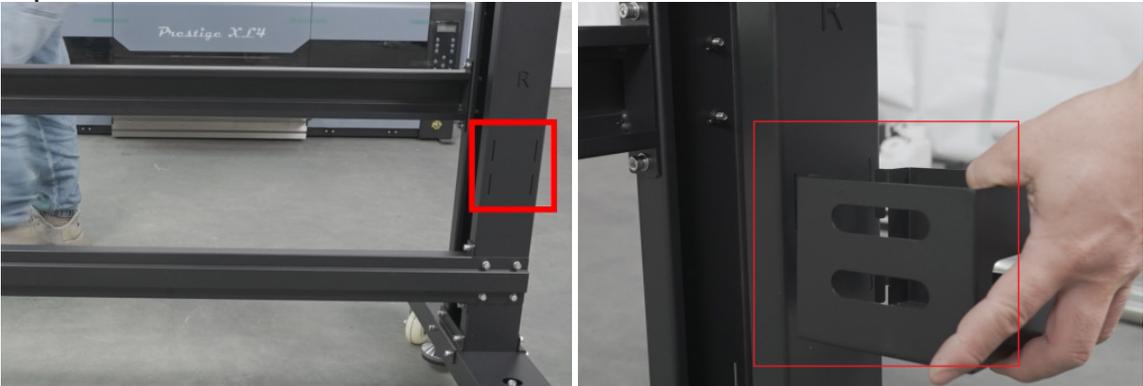


Step 7:**TICK BOX** WHEN DONE WITH STEP

Turn to the back and install the fixing bracket on the back. Tighten the screws on both ends as well. Make sure the side with a tie is on the top (as shown below).

**Step 8:****TICK BOX** WHEN DONE WITH STEP

Install the bracket for maintenance liquid in the front and the bracket for waste ink bottle on the back. The bigger one is for the waste ink bottle, while the smaller one is for the maintenance liquid.

**Step 9:****TICK BOX** WHEN DONE WITH STEP

Install the bracket for the waste ink bottle on the back.



Step 10:

TICK BOX WHEN DONE WITH STEP

Install the right side computer stand, keyboard stand, and PC hosting stand.



Step 11:

TICK BOX WHEN DONE WITH STEP

Fix the screws marked in red circle.



Step 12:

TICK BOX WHEN DONE WITH STEP

Install the tension bar bracket.



Step 13:

TICK BOX WHEN DONE WITH STEP

Install the right side computer stand, keyboard stand, and PC hosting stand.



Step 14:

TICK BOX WHEN DONE WITH STEP

Tighten the screws



Step 15:

TICK BOX WHEN DONE WITH STEP

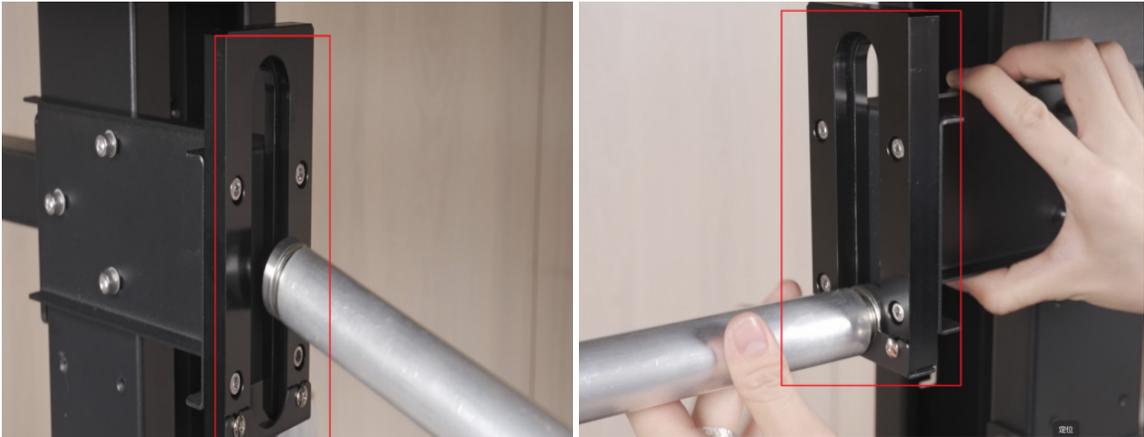
Install the tension bar



Step 16:

TICK BOX WHEN DONE WITH STEP

Tilt the tension bar a little bit and put it into the tension bar's slot



Step 17:

TICK BOX WHEN DONE WITH STEP

Install the take-up reel and the take-up reel's bars



Step 18:

TICK BOX WHEN DONE WITH STEP

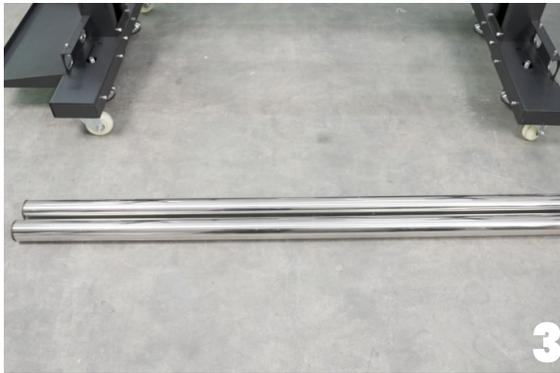
Install the brackets on the back and tighten the screws.



Step 19:

TICK BOX WHEN DONE WITH STEP

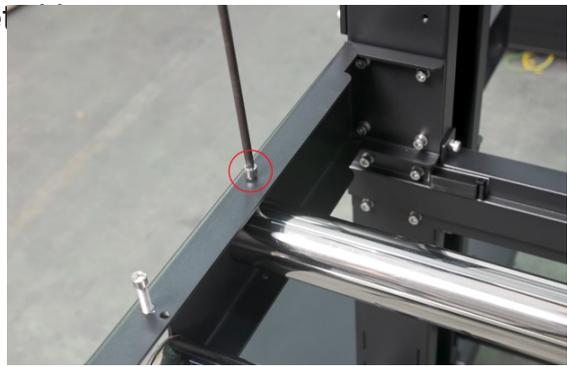
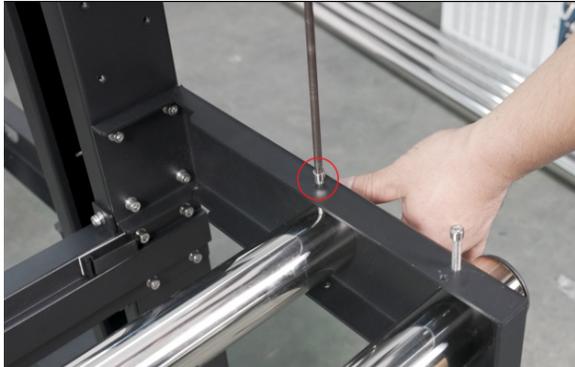
Install the fixing crossbar and single-motor take-up system. Loosen the screws on the bracket on the back.



Step 20:

TICK BOX WHEN DONE WITH STEP

Tighten the screws inside. Stop when the bar is fixed, make sure



Step 21:

TICK BOX WHEN DONE WITH STEP

The grooves on both sides of the bottom of the printer should correspond to the cylindrical spheres on both sides of the stand.



Remove the metal piece at the bottom of the printer body.

TICK BOX WHEN DONE WITH STEP



Tighten the screws underneath the printer body with the stand.

TICK BOX WHEN DONE WITH STEP



Put the maintenance liquid in the front bracket.

TICK BOX WHEN DONE WITH STEP



Step 22:

Install the tension bar sensor.

Remove the two screws under the printer body first.

TICK BOX WHEN DONE WITH STEP



Step 23:

Make sure the sensor is facing the back, where the film locates at.

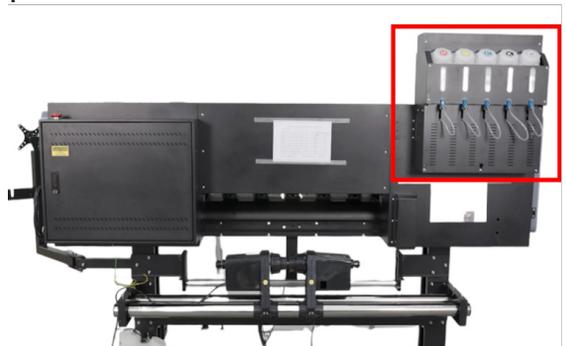
TICK BOX WHEN DONE WITH STEP



Step 24:

Connect the take-up reel with the power

TICK BOX WHEN DONE WITH STEP

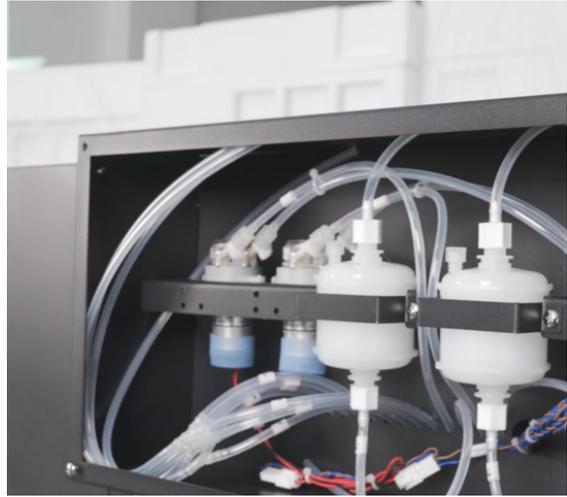


Step 25:

Install the ink bottles

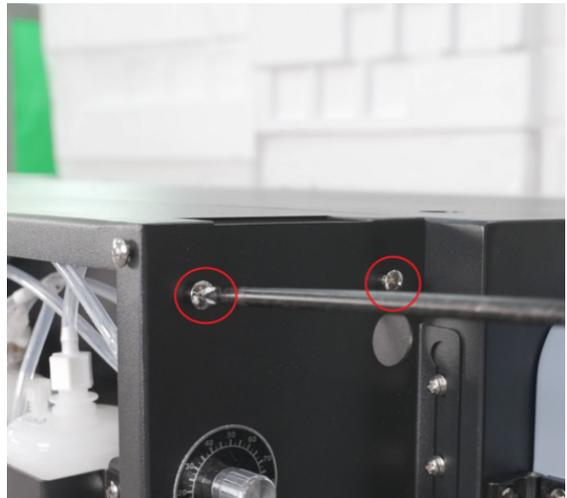
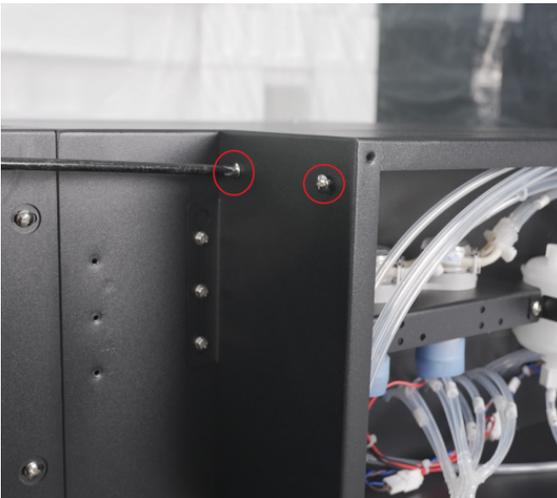
Take out the screws and remove the back panel.

TICK BOX WHEN DONE WITH STEP

**Step 26:**

Loosen the screws on the sides.

TICK BOX WHEN DONE WITH STEP

**Step 27:**

Install the ink bottles assembly. Organize the power cables and ink tube inside the ink bottles assembly.

TICK BOX WHEN DONE WITH STEP



Step 28:

Power cable for white ink stirring and ink alarm should go in through the red square; LED lights' power cable should go in through the red circle.

TICK BOX WHEN DONE WITH STEP

**Step 29:**

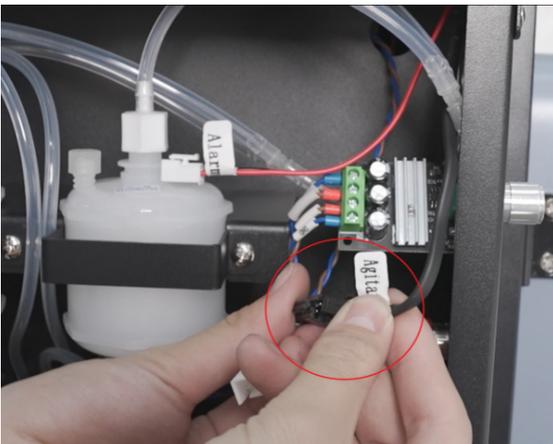
Align the ink bottles assembly with the screws. Connect the white ink circulation tube.

TICK BOX WHEN DONE WITH STEP

**Step 30:**

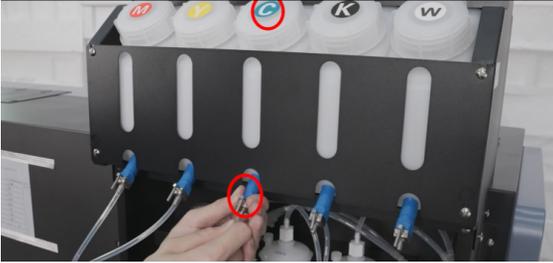
Connect the power cable: black connector to black connector; white to white.

TICK BOX WHEN DONE WITH STEP

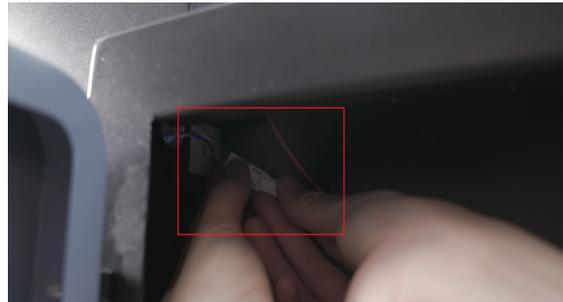
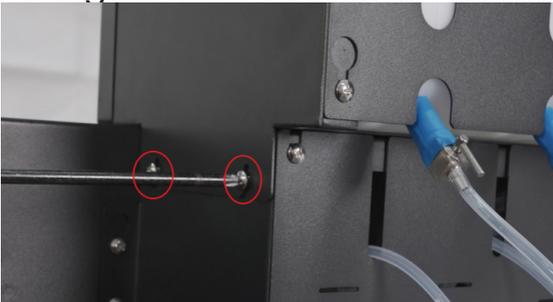


Step 31:**TICK BOX** WHEN DONE WITH STEP

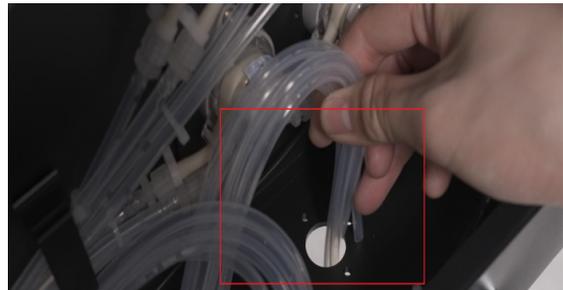
Connect the ink tubes to the ink bottles according to the marked colors. Locate the ink tubes in between the back panel's gaps. Organize the ink tubes to ensure they are flat and even. Tighten the screws of the back panel.

**Step 32:****TICK BOX** WHEN DONE WITH STEP

Tighten the screws on both sides. Connect the power cord of the LED light

**Step 33:****TICK BOX** WHEN DONE WITH STEP

Open the side of the printer, take out the waste ink hose. Thread the waste ink tubes through the hole.

**Step 34:****TICK BOX** WHEN DONE WITH STEP

Thread the waste ink tubes into the waste ink hose. Tighten the screws of the waste ink hose under the printer body.



Step 35:

Compare the waste ink hose and the waste ink bottle, cut off the redundant part of the hose.

TICK BOX WHEN DONE WITH STEP

**Step 36:**

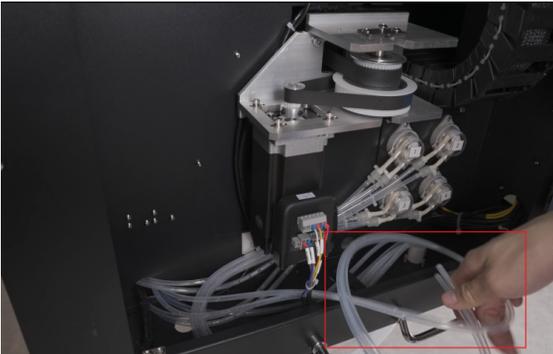
Insert the waste ink hose to the waste ink bottle.

TICK BOX WHEN DONE WITH STEP

**Step 37:**

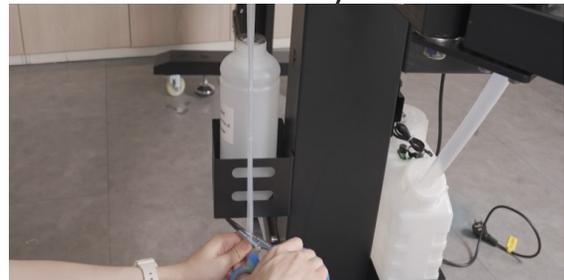
Organize the wet cap tube and put it through the front hole.

TICK BOX WHEN DONE WITH STEP

**Step 38:**

Compare the tube with the maintenance liquid. Have the tube slightly longer than the bottle and cut the redundancy.

TICK BOX WHEN DONE WITH STEP



PRINTER CONNECTING & CLEANING

Step 1:

Load ink and unlock the cartridge Shake the ink bottles before loading ink. especially for the white ink.

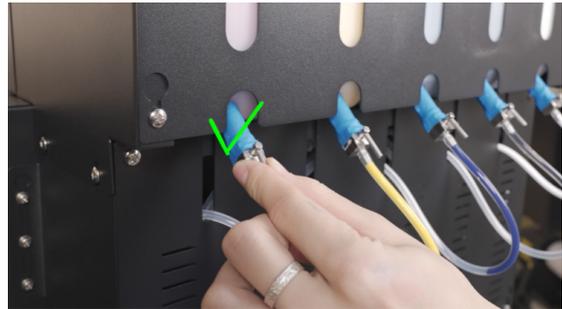
TICK BOX WHEN DONE WITH STEP



Step 2:

Load the ink according to the colors. Make sure the tap is closed before loading ink. Pointing to the ground is opened while pointing to the side is closed.

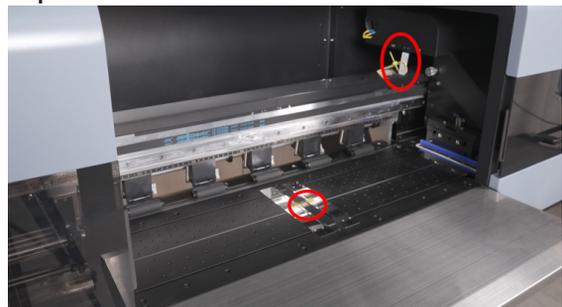
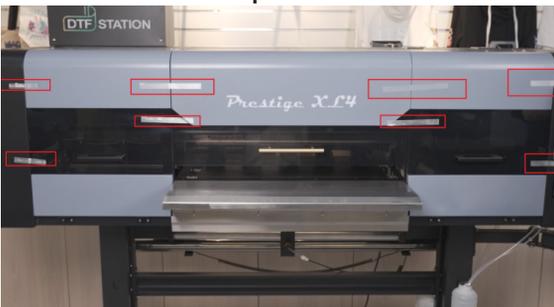
TICK BOX WHEN DONE WITH STEP



Step 3:

Remove the tape of the cover and open it.

TICK BOX WHEN DONE WITH STEP



Step 4:

Remove the tapes on the media guide. Remove the locker on the cartridge.

TICK BOX WHEN DONE WITH STEP

**Step 5:**

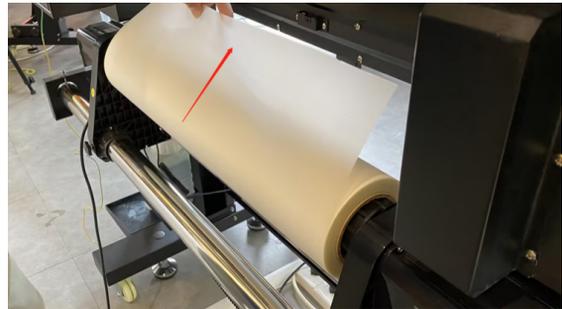
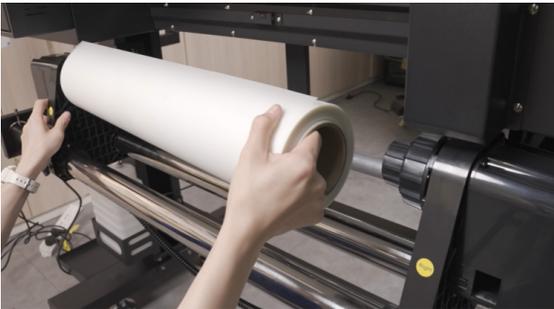
Turn on the main power switch while keeping the emergency button pressed

TICK BOX WHEN DONE WITH STEP

**Step 6:**

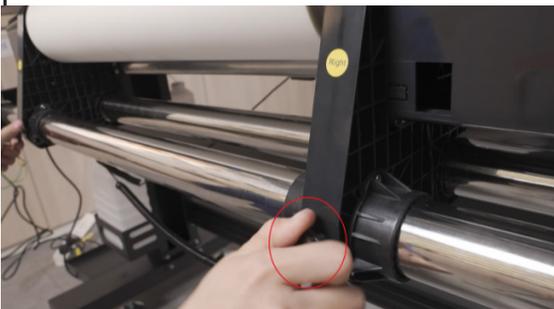
Load the film in the following angle.

TICK BOX WHEN DONE WITH STEP

**Step 7:**

Lock the screw on both sides when centered the film. Press the pinch rollers' button on the back.

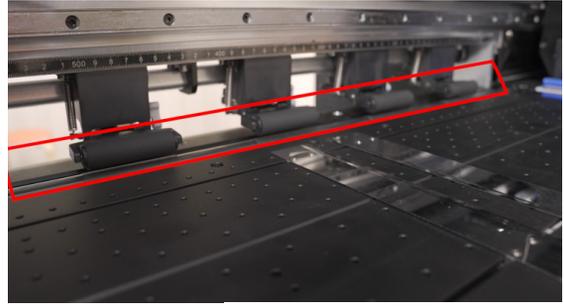
TICK BOX WHEN DONE WITH STEP



Step 8:

Thread the film under the tension bar and the pinch rollers.

TICK BOX WHEN DONE WITH STEP

**Step 9:**

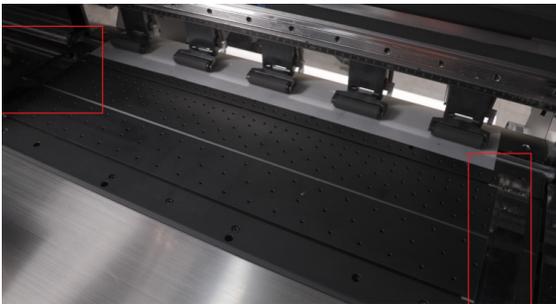
After loading the film to the platform, press the pinch rollers' button to secure the film.

TICK BOX WHEN DONE WITH STEP

**Step 9:**

Move to the front. Move the media guides to the sides. Hold the film and press the pinch rollers' button.

TICK BOX WHEN DONE WITH STEP

**Step 10:**

Make sure the film is centered and straight, press the button again to secure the film. Attached the media guides to the film.

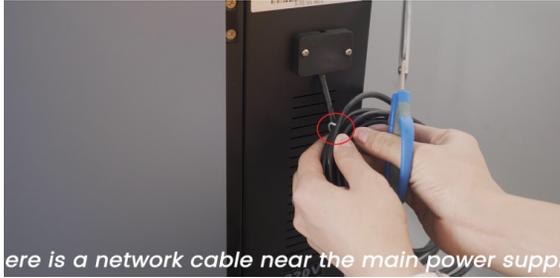
TICK BOX WHEN DONE WITH STEP



Step 11:

Cut the tie of the Ethernet cable and connect to the PC.

TICK BOX WHEN DONE WITH STEP



Step 12:

After connecting to the PC. Release the emergency button, turn on the take-up reel motor.

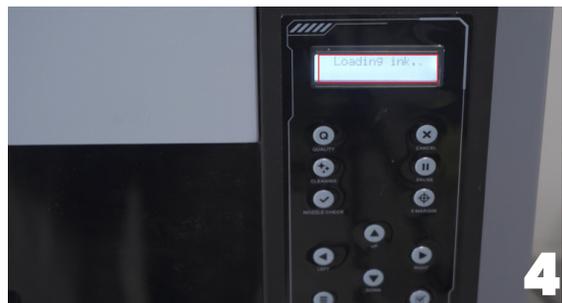
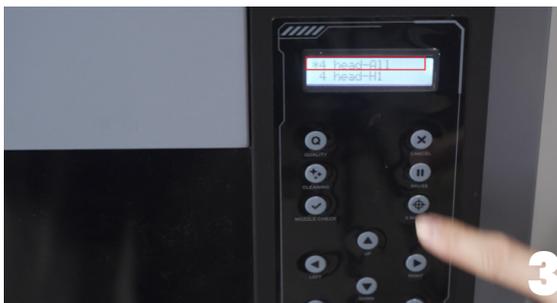
TICK BOX WHEN DONE WITH STEP



Step 13:

Load ink and cleaning, Go to menu: Head maintain—>Fill ink—>4 Head-ALL

TICK BOX WHEN DONE WITH STEP



Step 28:

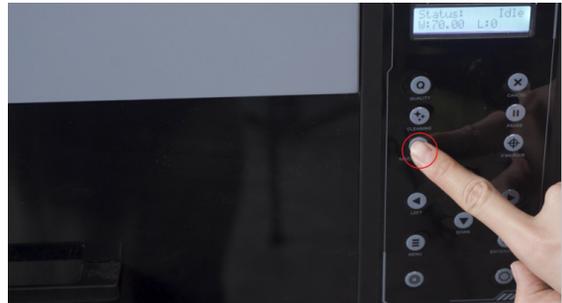
For the initial setup, the recommended ink loading is 2~3 times (30sec each time), after 30s, press cancel and cleaning through the front control board.

TICK BOX WHEN DONE WITH STEP

**Step 29:**

After the cleaning, close the printer cover and select "Nozzle Check" from the control panel.

TICK BOX WHEN DONE WITH STEP



Good nozzle check turns out like this:



STORAGE AND MAINTENANCE

If you're not going to use the printer for 5 days or more, you must follow the steps below to prevent damage to the print head, ink pump and ink pipes.

Step 1:

Clean and maintenance as per suggested.

Step 2:

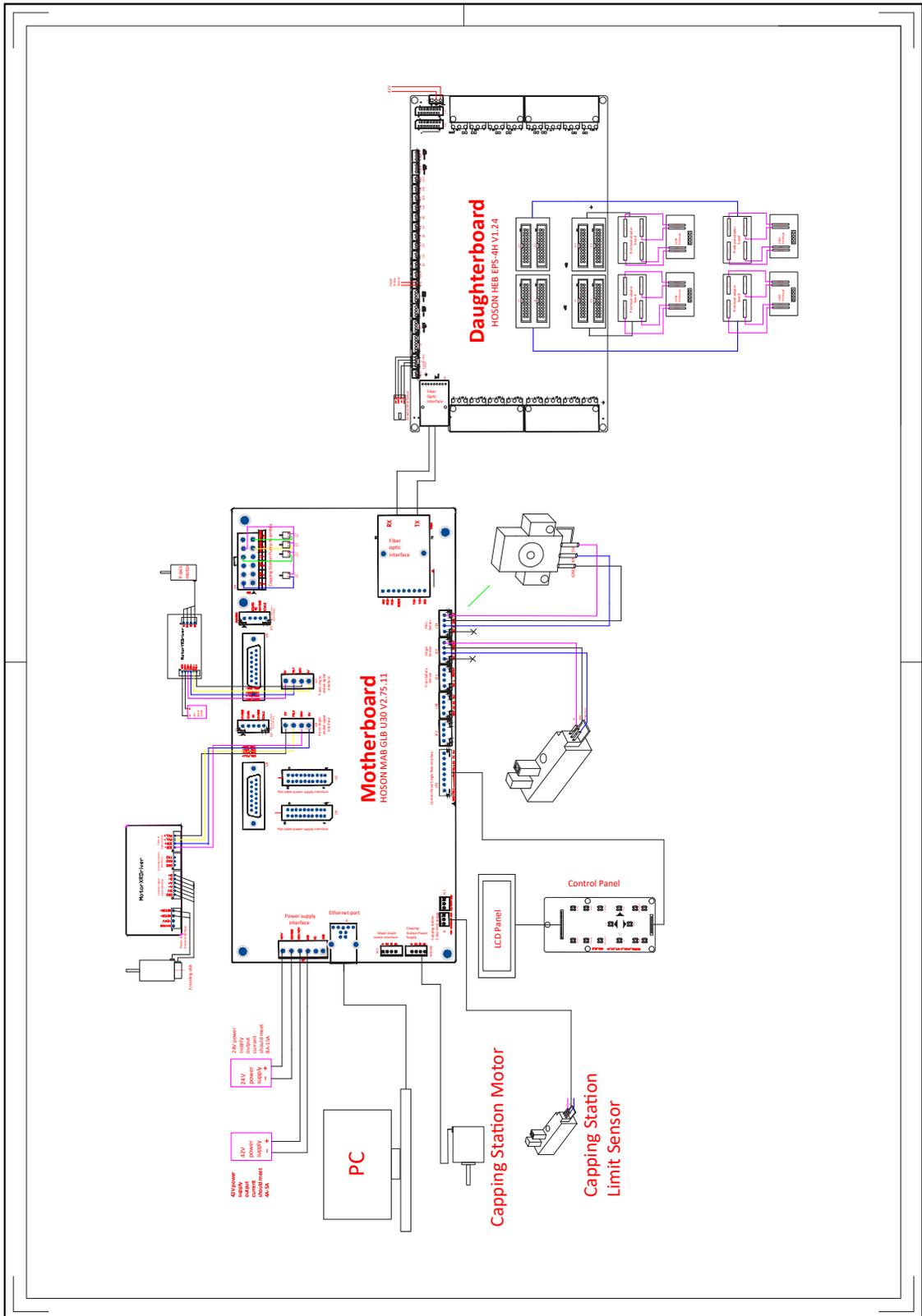
Leave the main power on:

1. You'll see a red light on the main switch
2. Long press for 3 sec to turn off the Thermostat Board.
3. Empty the waste ink bottle.

Step 3:

The printer will perform auto cleaning every 4 hours.

ELECTRICAL DIAGRAM



Limited Warranty on Prestige XL4 DTF Printer

DTF Station is pleased to offer a limited warranty on the Prestige XL4 DTF Printer, subject to the terms and conditions outlined herein. Please read this warranty policy carefully to understand your rights and obligations.

A. Warranty Coverage

The warranty for the Prestige XL4 DTF Printer includes a limited 1-year coverage for non-consumable parts.

What are Consumable parts?

In the context of printing and related equipment, refer to components or elements that come into direct contact or interaction with ink, cleaning solution, or other similar materials during the normal operation and maintenance of the equipment. These parts are typically designed to be replaced periodically due to wear and tear, degradation, or contamination caused by the substances they come into contact with. The replacement of consumable parts is often necessary to maintain the performance, quality, and longevity of the equipment. Examples of consumable parts may include printheads, dampers, capping station caps, wiper blade, ink cartridges, rollers, filters, and cleaning brushes, among others.

Conditional warranty coverage for the Prestige XL4 DTF Printer (Country: US Only):

The Prestige XL4 DTF Printer comes with a warranty covering two (2) printheads for a duration of six (6) months from the date of purchase.

Warranty Conditions:

- **[Training Checklist & Warranty Disclosure Form](#)**: To activate and maintain warranty coverage, customers must submit a completed Training Checklist & Warranty Disclosure Form within 30 days of product purchase. This form acknowledges receipt of training materials and

confirms the understanding of proper equipment usage and maintenance.

- **Mandatory On-Site Training:** Eligibility for the warranty requires the completion of mandatory On-Site Training by [Your Company Name] technicians. This training ensures proper installation, operation, and maintenance of the Prestige XL4 DTF Printer.

There are three types of On-Site training options, which will be applied based on the distance and location accordingly. Further details are outlined below:

- **On-Site Setup/Training + Driving Distance includes:**
 - One Time Driving Distance within 2 hours
 - 4~6 Training Hours Onsite
- **On-Site Setup/Training + Air Travel Domestic includes:**
 - One Time Accommodations such as hotel, rental car, flight ticket
 - 4~8 Training Hours Onsite
- **On-Site Setup/Training + Overseas Travel includes (Outside of US):**
 - One Time Accommodations such as hotel, rental car, flight ticket
 - 4~8 Training Hours Onsite

Please note: Warranty will be effective from the time of submission of the [Training Checklist & Warranty Disclosure Form](#), or, if not submitted within 60 days of receiving the equipment, from the shipment date of the Prestige XL4 DTF Printer.

Limited warranty coverage: Customers who elect not to complete On-Site Training will receive limited warranty coverage, which excludes any conditional warranty coverage, for a period of 90 days from the warranty's effective date.

B. Warranty Effective Date

The warranty becomes effective upon the successful completion and return of the [Training Checklist & Warranty Disclosure Form](#) provided by DTF Station during

On-Site Training. In the event that the *Training Checklist & Warranty Disclosure Form* is not completed and returned within 60 days of receiving the equipment, the warranty will be effective from the shipment date of the Prestige XL4 DTF Printer.

In addition to signing the *Training Checklist & Warranty Disclosure Form*, please visit the following URL to register your equipment warranty:

<https://dtfstation.com/pages/please-register-your-printer-before-using>. By registering your equipment warranty through this link, you can ensure that your warranty coverage is activated and that you have easy access to warranty support and services

C. Return Policy

- **30 Day Return Window**

For any valid reason, if customer is not satisfied with their purchase, customer may return the printer within 30 days of the purchase date to receive full credit (including initial shipping).

- a. **Valid Reasons for Return:** Valid reasons for return include but are not limited to:
 - i. **Defective Product:** If the printer arrives with manufacturing defects or malfunctions, we will accept the return and issue full credit.
 - ii. **Incorrect Product:** If you receive a printer that is different from what you ordered, we will accept the return and issue a full credit.
 - iii. **Damaged During Shipping:** If the printer is damaged during shipping, please contact us immediately, and we will arrange for a return and issue a full credit.
- b. **Invalid Reasons for Return:** Invalid reasons for return include but are not limited to:
 - i. **Preference-Based Reasons:** Returns based on personal preferences such as "I don't like the way it looks" or similar non-defective reasons will not be accepted.

D. Terms That Void the Warranty

- **Use of Non-DTF Station Ink, Film, Powder**

Please note that the use of non-DTF Station ink and film with your Prestige XL4 DTF Printer will void any warranty offered for the printer. To maintain warranty coverage, it is essential to use only DTF Station-approved ink and film.

- **Ownership Transfer**

Warranty Non-Transferable: The warranty does not transfer with changes in ownership.

- **Removal of Serial Numbers or Labels**

Altering, removing, or tampering with serial numbers, labels, or identifying marks on the product can void the warranty.

- **Non-Compliance with Maintenance Requirements**

Failure to adhere to recommended maintenance and care procedures as outlined in the product documentation may void the warranty.

E. Repair and Replacement

- **Releasing Replacement Parts:** DTF Station technicians will offer you the necessary instructions for replacing parts, and it is your responsibility to make reasonable efforts to carry out the part replacement and resolve the issue. All replacement parts will be shipped free of charge via **ground shipment** from California. However, if you request expedited shipping, additional shipping charges will apply.
- In the event that you encounter technical issues with your Prestige XL4 printer, if we are unable to resolve the issue, DTF Station reserves the right, at its sole discretion, to take the following actions:

- **Onsite Technician Visit:** DTF Station may arrange for one of its qualified technicians to conduct an onsite visit to diagnose and repair the Prestige XL4 printer. Subject to an additional service fee.
- **Replacement Prestige XL4 Printer:** If your Prestige XL4 printer fails to turn on or function correctly from the time of opening, DTF Station may elect to provide a replacement Prestige XL4 printer. Subject to an additional service fee. Customers are required to return their current printer, and DTF Station will facilitate this by providing a return shipping label.

F. Standard Exclusions

This limited warranty does not cover damages caused by the following:

- Misuse, improper installation, improper maintenance, lack of use, neglect, and/or abuse of the Prestige XL4 DTF Printer.
- Improper shipping or packaging of the Prestige XL4 DTF Printer.
- Use of unsuitable or incompatible parts, media, supplies, software, peripherals, and/or accessories. The use of unauthorized third-party consumables and components, including but not limited to ink, film, and powder, will void any warranty offered for the Prestige XL4.
- Service provided by a non-DTF Station authorized technician.

Please retain your proof of purchase for warranty claims.

For any warranty-related inquiries or to initiate a warranty claim, please contact your DTF Station dealer. This warranty policy is subject to change at the discretion of DTF Station.

By purchasing and using the Prestige XL4 DTF Printer, you acknowledge and accept the terms and conditions outlined in this warranty policy. Your satisfaction is our

priority, and we are committed to providing you with a reliable and high-quality printing solution.

G. Dispute Resolution, Mandatory Arbitration, and Waiver of Class Actions and Class Arbitrations

- 1. Dispute Resolution:** The provisions in this Section F apply to all disputes between you and DTF Station. The term "Dispute" encompasses any disagreement, claim, controversy, or legal action between you and DTF Station arising from or related to this Agreement (including its creation, performance, or violation), the Software, DTF Station Hardware, the parties' relationship, or any other transaction involving you and DTF Station. This includes contract disputes, warranty claims, misrepresentation, fraud, tort, intentional tort, statutory violations, regulatory violations, or any other legal or equitable basis. However, "Dispute" excludes claims for (a) trademark infringement or dilution, (b) patent infringement, (c) copyright infringement or misuse, or (d) trade secret misappropriation (an "IP Claim"). You and DTF Station also agree that a court, not an arbitrator, will determine if a claim is an IP Claim.
- 2. Initial Dispute Resolution:** Before initiating arbitration proceedings as outlined in this Section F, you and DTF Station commit to attempting to resolve any Dispute informally for a 60-day period. If no resolution is reached during this time, either party may proceed with arbitration as per Section F(6). To notify DTF Station of a Dispute, please send correspondence to: DTF Station, email title ATTN: Legal Department, info.dtfstation@gmail.com. The notification must include your name, address, contact information, details of the Dispute, and the remedy sought. Both parties agree to act in good faith to resolve Disputes before resorting to arbitration per Section F(2).
- 3. Binding Arbitration:** If no mutually acceptable solution is reached within the 60-day informal resolution period described in Section F(2), either party may initiate binding arbitration. You and DTF Station agree to resolve all Disputes through binding arbitration under this Agreement. ARBITRATION MEANS YOU GIVE UP YOUR RIGHT TO A JUDGE OR JURY TRIAL IN COURT, AND YOUR RIGHTS TO

DISCOVERY AND APPEAL ARE LIMITED COMPARED TO COURT PROCEEDINGS. This arbitration will be administered by JAMS, a nationally recognized arbitration provider, following the JAMS Streamlined Arbitration Rules and Procedures or its relevant code of procedures for consumer disputes, excluding any rules permitting class arbitration (more details in Section F(6) below). You and DTF Station acknowledge that (a) the Federal Arbitration Act (9 U.S.C. §§ 1 et seq.) governs this Section F, (b) this Agreement pertains to interstate commerce, and (c) Section F will remain valid even after this Agreement terminates.

4. **Exception—Small Claims Court:** Despite the arbitration agreement, either party may pursue an individual action in the small claims court of their state or municipality if the claim falls within the court's jurisdiction and is exclusive to that court.
5. **Waiver of Class Action and Class Arbitration:** Both parties agree that they will bring Disputes against each other only in an individual capacity and not as class actions or class arbitrations. If any court or arbitrator deems the class action waiver in this paragraph unenforceable, or if arbitration can proceed on a class basis, the entire arbitration provision in this Section F is nullified.
6. **Arbitration Procedure:** If either party initiates arbitration, it will be governed by the JAMS Streamlined Arbitration Rules and Procedures or applicable JAMS rules at the time of filing, excluding rules allowing for class arbitration. All Disputes will be resolved by a single impartial arbitrator, selected according to JAMS Streamlined Arbitration Rules and Procedures, who will adhere to the terms of this Agreement. The arbitrator, not any court or agency, will have the exclusive authority to settle Disputes regarding the interpretation, enforceability, or formation of this Agreement. The arbitrator may award remedies available in court, and arbitration costs may exceed litigation costs. Each party may retain legal counsel at their expense. The arbitrator's decision is binding and can be entered as a judgment in any competent court. You may opt for arbitration by phone or online with mutual agreement; otherwise, hearings will occur near your residence or in Orange County, California, at your discretion.

7. **30-Day Opt-out Right:** You have the option to exclude yourself from the mandatory, binding individual arbitration and class action waiver specified in Section F by sending a written letter to the DTF Station address in Section F(2) within 30 days of agreeing to this Agreement. This letter must contain your name, mailing address, and the request to be excluded from the arbitration and class action waiver in Section F. If you opt-out as described, all other terms in this Agreement will apply, including the requirement to provide notice before litigation. DTF Station will also not be bound by these arbitration provisions if you opt-out.
8. **Amendments to Section F:** Despite any contrary provisions in this Agreement, you and DTF Station agree that if DTF Station modifies the dispute resolution and class action waiver provisions in this Agreement (except for changes to DTF Station's address), DTF Station will seek your affirmative agreement to the applicable amendment. If you do not agree, you consent to resolving Disputes between the parties according to the language of this Section F (or as provided in Section F(7) if you opted out when you initially agreed to this Agreement).
9. **Severability:** If any provision in this Section F is determined unenforceable, that provision will be severed, leaving the remainder of this Agreement in full effect. This exception does not apply to the class action prohibition in Section F(5). Therefore, if Section F(5) is unenforceable, Section F (but only Section F) will be void.

H. Remedies and Disclaimer of Warranties

The warranty and remedy detailed above are exclusive and replace all other express or implied warranties, including but not limited to, merchantability, fitness for a particular purpose, and non-infringement. Some jurisdictions do not allow the exclusion of implied warranties, so these limitations may not apply to you.

Statements or representations made by any other person or entity are void unless stated in this Agreement. Some states do not limit the duration of implied warranties, so these restrictions may not apply to you.

I. Exclusion of Damages; DTF Station's Maximum Liability

In no event shall DTF Station or its affiliates be responsible for any special, incidental, or consequential damages, including lost profits, substitute equipment costs, downtime, third-party claims, or property damage resulting from the use or inability to use the DTF Station product, regardless of whether based on breach of warranty or any other legal theory. In no event shall DTF Station or its affiliates' liability exceed the original retail purchase price of the product. Some states do not permit the exclusion or limitation of incidental or consequential damages, so these limitations may not apply to you.

J. Other Provisions

1. **Other Rights You May Have:** This limited warranty grants specific legal rights, and you may possess additional rights that vary by jurisdiction. Some jurisdictions do not permit the exclusion or limitation of incidental or consequential damages, so the limitations or exclusions in this Agreement may not apply to you.
2. **Governing Law:** With the exception of claims eligible for arbitration under Section F, both you and DTF Station mutually agree that the laws of the state or country in which you reside shall be applicable.
3. **Jurisdiction:** Apart from claims that are subject to arbitration as outlined in Section F, in case of a disagreement, both you and DTF Station agree to submit to the jurisdiction of the courts located in your state of residence.